

## EDUCATION

Drexel University  
Bachelor of Science in Information Technology  
Database Management Concentration

Philadelphia, PA  
Anticipated Graduation — December 2015  
Cumulative GPA: 3.51

## SKILLS & ABILITIES

HTML, CSS, JavaScript, Microsoft Office, Microsoft Visio, Microsoft Project, Adobe Creative Suite, Axure RP, Windows 7/8/10, Mac OS X, Usability Testing, Social Media Marketing, Agile Project Management

## EXPERIENCE

Thomson Reuters  
*User Experience Designer*

Philadelphia, PA  
March 2015 — Present

- Assist team members with the design and creation of 3 major product prototypes
- Develop and maintain design specifications, functional requirements, and user acceptance testing documentation
- Conduct user experience testing with product prototypes and customers

Greater Philadelphia Chamber of Commerce  
*Communications Associate*

Philadelphia, PA  
July 2014 — June 2015

- Maintain and monitor GPCC's and YPN's presence across all social media platforms
- Develop original content for at least 30 posts per week to be shared on social media sites
- Track the success of online engagement and social media initiatives on a monthly basis
- Increase followers on Facebook, Twitter, LinkedIn, Instagram, Flickr, and YouTube by an average of 23%

Greater Philadelphia Chamber of Commerce  
*Web Designer*

Philadelphia, PA  
March — September, 2014

- Designed and developed more than 75 HTML emails consistent with established brand
- Updated deprecated code and created templates for 10 HTML emails for GPCC and 4 affiliate organizations
- Optimized, created, and manipulated graphics suitable for the web and HTML emails
- Worked across departments to complete 2 long-term HTML newsletter redesign projects

Susquehanna International Group  
*Systems Administrator and Engineer*

Bala Cynwyd, PA  
March — September, 2013

- Revised team documentation amounting to approximately 175 separate webpages
- Implemented PowerShell scripting to automate reoccurring tasks for integration testing
- Diagnosed and resolved service calls in a time sensitive atmosphere

## ACTIVITIES & ORGANIZATIONS

Peer Mentor, College of Computing and Informatics  
Alpha Sigma Alpha, Nu Nu Chapter  
Women in Computing Society  
Upsilon Pi Epsilon, Computing and Informatics Honor Society  
Delta Epsilon Iota, Academic Honor Society